



100 S. Weston St, Fountain Inn, SC 29644

Phone: 864-862-0042 Fax: 864-862-7334

www.fountaininngas.org

fing@fountaininn.org

Account Number _____
(Office Use Only)

Do you own? _____
Do you rent? _____

Name as you want it on the account: _____

Service Address: _____ City: _____ State: _____

Subdivision: _____ County: _____

Billing Address: _____

E-mail Address: _____

Would you like to receive paperless bills? _____

Would you like to receive delinquent text notifications? _____

Social Security Number: _____ Date of Birth: _____

Telephone number _____ Home/Cell Telephone number _____ Home/Cell
(Circle one) (Circle one)

Co-Applicant name: **Optional:**

Co-Applicant Social Security Number: _____ Date of Birth: _____

For rental: Landlord's name and telephone number: _____

Have you had service with FING before: Yes _____ No? _____

If so, at what address: _____

I certify all the information above is complete and accurate. I further understand that providing false information may result in denial or termination of natural gas service. I hereby give permission to examine my past payment history if deemed necessary by Fountain Inn Natural Gas System.

Initial

Initial

Revised June 2022

RULE AND REGULATION SHEET

The applicant agrees to pay a fifty dollar (\$50.00) non-refundable enrollment service fee and a refundable security deposit which is determined by a credit check payable upon establishing an account and is levied upon each gas customer identified by account and meter number. This fee obligates the applicant to observe all rules and regulations that are now and may hereafter be prescribed by the said City relative to gas service, including the time, method, and manner of installing and maintaining equipment, payment of bills, and discontinuance of service, etc. After twelve consecutive on time payments, the security deposit is credited back to the customer's active gas account. If service is terminated, the deposit is refunded, less the final bill amount.

Payment is due at the Fountain Inn Natural Gas office before closing on the due date indicated. The due date on the statement is for the current bill only and does not apply to any previous billing amount due. Previous amounts due are delinquent and gas service is subject to disconnection.

Postal delays do not waive responsibility for timely payment.

Fountain Inn Natural Gas statements include a **facility fee** for each account a customer has established, regardless of usage amount.

Late Fees: A fee of \$3.00 or 5%, whichever is greater, will be added to any account that is not paid by the due date of the bill.

Return Check Procedure: There is a \$35.00 NSF fee charge for returned checks. Customers are required to pay with cash, credit card, or money order for any returned check. If a customer has two (2) returned checks within one year, a check will not be accepted for payment for the period of one (1) year following the last returned check date. After this period, payment by check will be reinstated.

Third party payments: Fountain Inn Natural Gas is not responsible for third party payment transactions. All payments that are not made directly on our site is not guaranteed payment. The processing of the payment will be subject to the terms, conditions, and privacy policies of the payment processor. FING does not represent you if you enter a payment transaction with a third party. FING is not responsible for fees charged by a third party. Any payment not received by the due date is subject to penalties. The privacy and security policies of the sites may differ from those of FING.

Delinquent account fee: Delinquent accounts not paid by closing on the business day prior to the cutoff date will be assessed an \$85 delinquent fee regardless of cut-off status. If service is off for non-payment and not reconnected by August of same year, the account will be finalized and sent to the state for collection.

Disconnection for Non-payment: An account is classified as off for non-payment if any of the following apply:

- Gas is disconnected due to non-payment of gas bill(s).
- The customer moves and does not request the account to be finalized. The customer is responsible for any usage incurred until a final has been requested and meter is locked.
- Failure to comply with signed payment arrangements made by the customer and the gas company.
- If returned checks and fees are not paid after notification.

Set-off Debt Collection: Applicant understands that Fountain Inn Natural Gas System has the right, through the South Carolina Set-off Debt Collection Act, to collect any amounts due and owed through an offset of applicant's state income tax refund. Should it be necessary for Fountain Inn Natural Gas System to pursue debts incurred by applicant through the Set-off Debt Collection Act, applicant agrees to pay all fees and costs incurred by the Set-off Collection process, including fees charged by the Department of Revenue, South Carolina Association of Counties, Municipal Association of South Carolina, and City of Fountain Inn. Should Fountain Inn Natural Gas System deem it appropriate to pursue collection of debt through means other than the Set-off Debt Collection Act, applicant agrees to pay all costs and fees associated with the method of collection as well.

Tampering fee: If it is discovered a meter has been altered, a \$200.00 tampering fee will be charged to the account. Criminal charges may also be filed.

Right of Way: Fountain Inn Natural Gas System shall have the right to enter the premises at any reasonable time and without notice for the purpose of servicing its equipment, reading meters, discontinuing service, removing gas pipe and meters or for any other reason necessary to conduct its business as a gas distributor. **Customer must keep gas meter accessible to Fountain Inn Natural Gas System personnel.**

Please Note: According to the Code of Federal Regulation Title 49, Part 192.381 which was made effective January 1, 2010, existing gas service lines will not be required to have an EFV at this time. However, if the service line should be damaged in the future, and such damage is near the distribution main and service line transition, an EFV will be installed. All new construction is required to have the excess flow valve.

Fountain Inn Natural Gas System reserves the right to refuse service to any customer if deemed necessary.

Applicant Signature

Signature of Co-Applicant

Date